TRI-COUNTY CARE MANAGEMENT ORGANIZATION (TCCMO)

NOTICE OF PRIMARY SOURCE VERIFICATION SURVEY

Tri County CMO is dedicated to providing the highest quality care management services for your youth and family. This notice describes how during the time you are enrolled with CMO, you may be contacted by our Quality Assurance Department to complete a brief phone survey to ensure compliance with our agency and Medicaid regulations.

This brief phone call or text message is a random check of your Child/Family Team and Face-to-Face meeting dates with your Care Manager. The call or text message will come from the phone number (737) 292-4287. If you are selected and contacted, please note that you were *randomly* selected from all of our enrolled youth/families, and you may be contacted more than once during your youth's enrollment as these checks are routinely made.

If you have any questions about services at TCCMO or this survey process, please feel free to call our office at 908-526-3900 and ask for your Care Manager's Supervisor or our Chief Operations Officer.